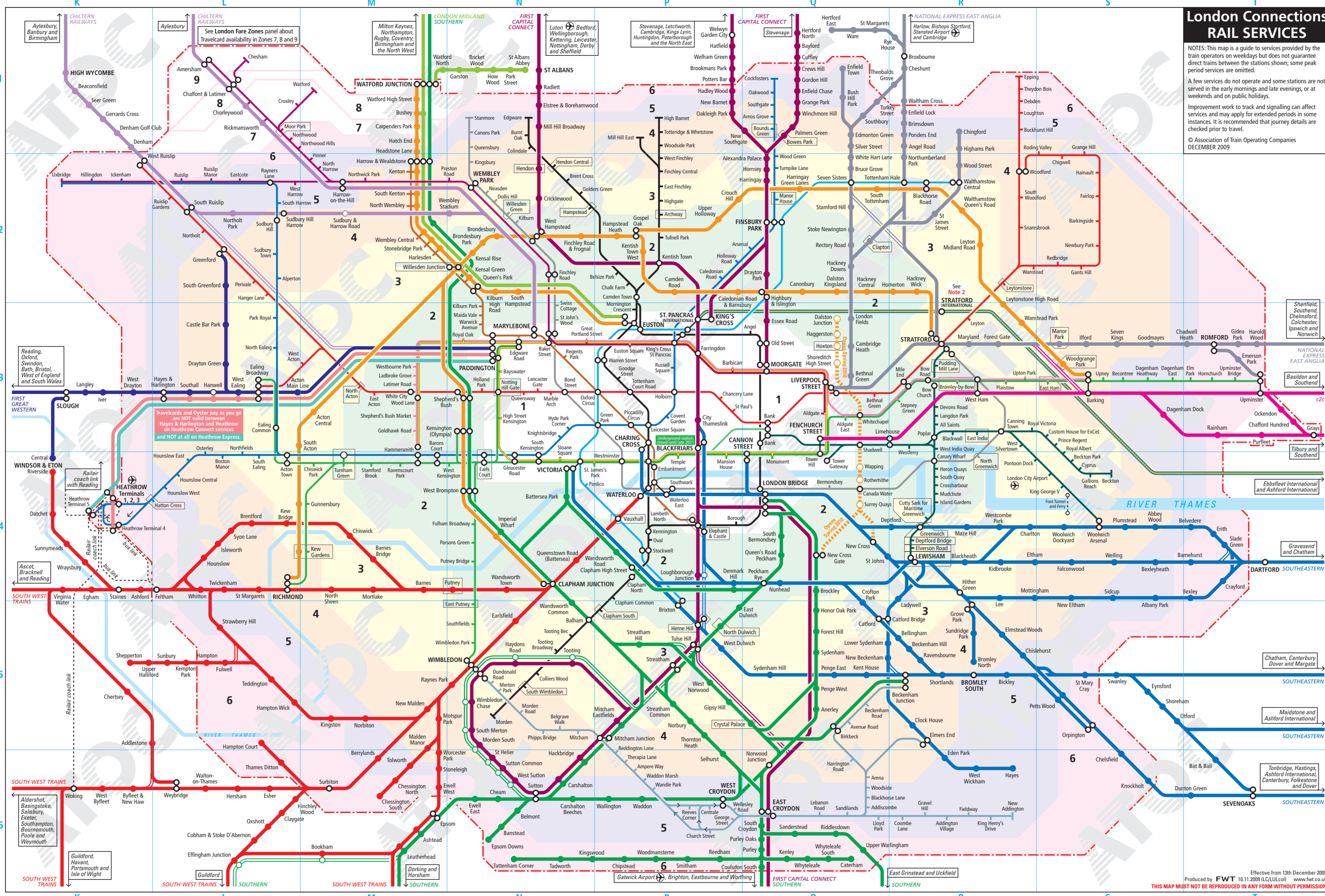


CONTACT DETAILS FOR TRAIN OPERATING COMPANIES

- Chiltern Railways
Customer Services
Banbury ICC, Merton Street
Banbury OX16 4RN
c2c
Freepost ADM 3968
Southend
SS1 1ZS
First Capital Connect
Freepost RRBR-REEJ-KTKY
PO Box 443
Plymouth PL4 6WP
First Great Western
Customer Services Team
Freepost SWB 40576
Plymouth PL4 6ZZ
Heathrow Connect
Freepost RLRZ-TZXE-BYKY
50 Eastbourne Terrace
London W2 6LX
Heathrow Express
50 Eastbourne Terrace
London W2 6LX
London Midland
PO Box 4323
Birmingham
B2 4JB
London Overground
Overground House
125 Finchley Road
London NW3 6HY
National Express East Anglia
Customer Relations Office,
Norwich Station, Station App.,
Norwich NR1 1EF
Southeastern
PO Box 63428
London
SE1P 5FD
Southern
PO Box 277
Tonbridge
Kent TN9 2ZP
South West Trains
Overline House
Blechnide Terrace
Southampton SO15 1GW

RAIL TRAVEL ENQUIRIES

- National Rail
Website: www.nationalrail.co.uk
Call National Rail Enquiries on: 08457 48 49 50
Call TrainTracker on: 0871 200 49 50
Text station name to TrainTracker on: 8 49 50
Textphone: 0845 60 50 600
London Underground
Docklands Light Railway
London Tramlink
24-hour Travel Information: (020) 7222 1234
Textphone: (020) 7918 3015
Website: www.tfl.gov.uk
Comments on train services should be sent to the relevant Customer Services Department
Details of train times and fares can be obtained by telephoning National Rail Enquiries on 08457 48 49 50 or visiting the website www.nationalrail.co.uk
Rail Franchises or Train Company trading names may change during the currency of this publication. Every effort has been made to ensure the information shown is correct at the time of publication: December 2009. It is recommended that journey details are checked prior to travel.



National Rail Train Operating Companies

- Chiltern Railways
c2c
First Capital Connect
First Great Western
London Midland
London Overground
National Express East Anglia
Southern
Southeastern
South West Trains
Peak hour or limited service routes and/or
stations (in Train Company colours)

- AIRPORT SERVICES:
Heathrow Connect
Heathrow Express
Stations with Airport links
Heathrow Connect is jointly operated by First Group and BAA;
Heathrow Express is operated by BAA.

- Underground and other services (thinner lines)
Bakerloo Line
Central Line
Circle Line
District Line
Hammersmith & City Line
Jubilee Line
Metropolitan Line
Northern Line
Piccadilly Line
Victoria Line
Waterloo & City Line
Docklands Light Railway
London Tramlink

Oyster pay as you go and London Fare Zones
From 2nd January 2010 Oyster pay as you go fares are available between all stations bounded by the red broken line but NOT including travel on:
Southern high speed
Heathrow Express
Heathrow Connect, between Hayes & Harlington and Heathrow Terminal 5
Fare payable is subject to the time and day when first 'touched in', Zone(s) travelled in and through, and mode(s) of travel used.

- Zone 1
Zone 2
Zone 3
Zone 4
Zone 5
Zone 6
Zone 7
Zone 8
Zone 9

Travelcards: Travelcards are available in selected combinations of Fare Zones and provide unlimited travel on National Rail, Tube and DLR services within the Zones and on the day(s) for which they are valid. Any valid Travelcard can be used on most London Buses, and when valid for travel in Zone(s) 3, 4, 5 or 6 can be used throughout the London Tramlink network.

Note 1: Travelcards are NOT valid at all on Heathrow Express, or on Heathrow Connect services between Hayes & Harlington and Heathrow.
Note 2: Any Travelcards routed 'Plus High Speed' or 'Any Permitted + HS' are valid on Southeastern high speed services
Day single or return tickets: Ticket prices for journeys between stations within the Fare Zones are determined by the Zones travelled in and through. Different prices apply for journeys wholly between London Overground stations and those that include or permit travel on Tube and/or DLR services. National Rail issued tickets are only valid on London Tramlink services when issued to or from 'TRAMLINK'.

Tickets between any two National Rail stations which have the 'f' symbol shown in the 'Route' section of the ticket, are valid 'in London' and include the cost of transfer between London Mainline terminals and other designated interchanges by Tube, DLR, or National Rail services via City Thameslink.

INDEX TO STATIONS table listing station names and corresponding grid coordinates.

Main grid of station names and coordinates for the rail map.

Produced by FWT 10.11.2009 (LUL/CLL) www.fwt.co.uk
THIS MAP MUST NOT BE REPRODUCED IN ANY FORM WITHOUT PERMISSION