

CONTACT DETAILS FOR TRAIN OPERATING COMPANIES

Chiltern Railways

Customer Services
Banbury ICC, Merton Street
Banbury OX16 4RN

c2c
Freeport ADM 3968
Southend
SS11 1ZS

First Capital Connect
Freeport RRB-REEJ-KTKY
PO Box 443
Plymouth PL4 6WP

First Great Western
Customer Services Team
Freeport SWB 40576
Plymouth PL4 6ZZ

Heathrow Connect
Freeport RLZ-TZXE-BYKY
50 Eastbourne Terrace
London W2 6LX

Heathrow Express
50 Eastbourne Terrace
London W2 6LX

London Midland
PO Box 4323
Birmingham B2 4JB

London Overground
Overground House
125 Finchley Road
London NW3 6HY

National Express East Anglia
Customer Relations Office,
Norwich Station, Station App.,
Norwich NR1 1EF

Southeastern
PO Box 63428
London SE1P 5FD

Southern
PO Box 277
Tonbridge
Kent TN9 2ZP

South West Trains
Overline House
Blechnode Terrace
Southampton SO15 1GW

National Rail
Website: www.nationalrail.co.uk
Call National Rail Enquiries on: 08457 48 49 50

Call TrainTracker™ on: 0871 200 49 50
Text station name to TrainTracker™ on: 8 49 50

Textphone: 0845 60 50 600

London Underground
Docklands Light Railway
London Tramlink

24-hour Travel Information: 0843 222 1234

Textphone: (020) 7918 3015

Comments on train services should be sent to the relevant Customer Services Department

National Rail Enquiries on 08457 48 49 50 or visit the website www.nationalrail.co.uk

Rail Franchises or Train Company trading names may change during the currency of this publication. Every effort has been made to ensure the information shown is correct at the time of publication: May 2010.

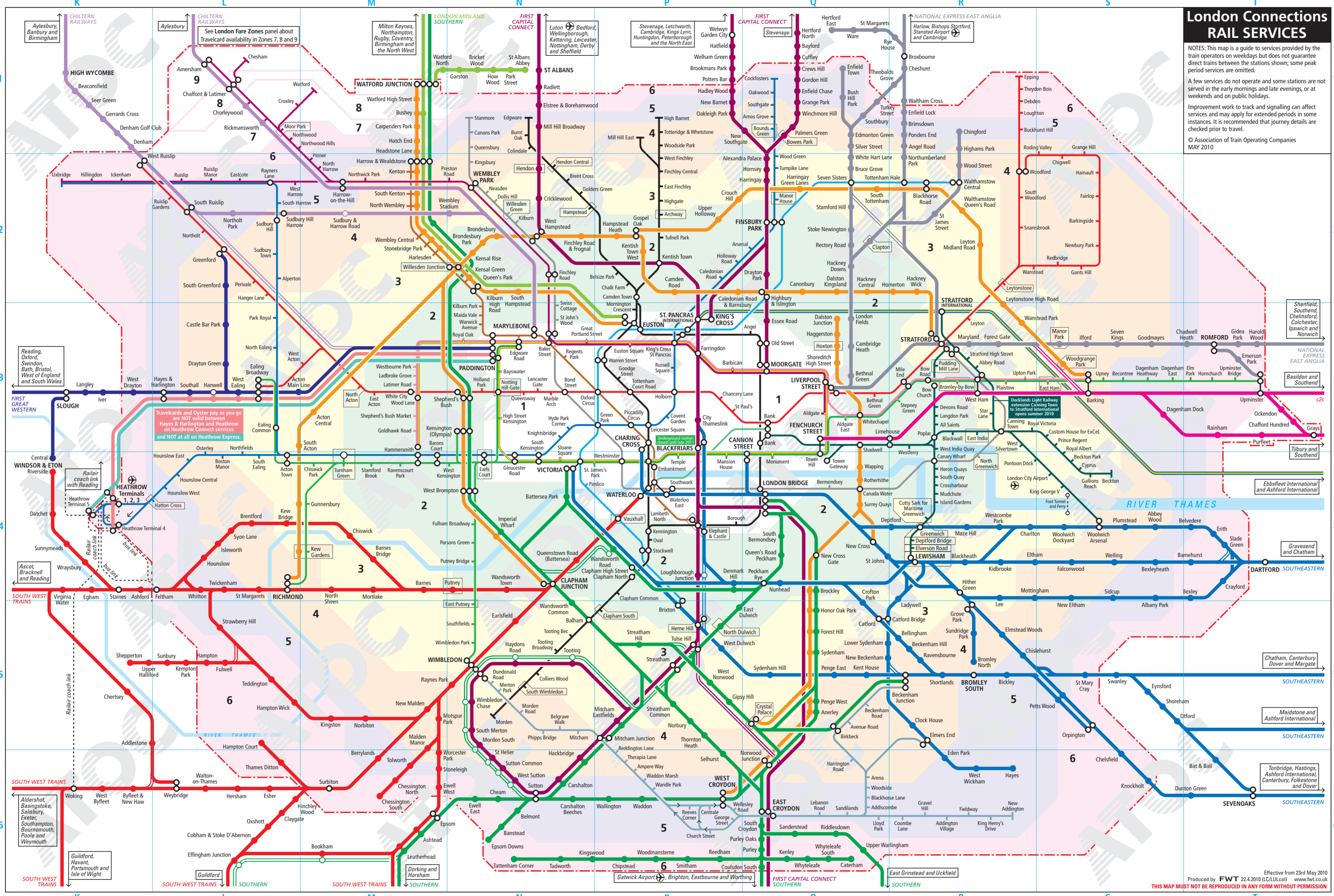


Table listing National Rail Train Operating Companies and their color-coded routes: Chiltern Railways (purple), c2c (pink), First Capital Connect (orange), First Great Western (yellow), London Midland (green), London Overground (blue), National Express East Anglia (grey), Southern (light blue), Southeastern (dark blue), Southeastern high speed (red), South West Trains (dark red), Peak hour or limited service routes and/or stations (in Train Company colours) (black), Interchange stations (white circle with black border), Bus and coach links (dashed line).

AIRPORT SERVICES: Heathrow Connect (purple), Heathrow Express (orange), Stations with Airport links (white circle with orange border), Heathrow Connect is jointly operated by First Group and BAA; Heathrow Express is operated by BAA.

Underground and other services (thinner lines): Bakerloo Line (red), Central Line (green), Circle Line (yellow), Hammersmith & City Line (purple), Jubilee Line (blue), Metropolitan Line (orange), Northern Line (grey), Piccadilly Line (dark blue), Victoria Line (light blue), Waterloo & City Line (black).

Docklands Light Railway (black), London Tramlink (black).

Oyster pay as you go and London Fare Zones: Oyster pay as you go fares are available between all stations, including London Fare Zones 1, 2, 3, 4, 5, 6, 7, 8, and 9.

Table of London Fare Zones: Zone 1 (Vauxhall), Zone 2 (Willesden Junction), Zone 3 (Kew Gardens), Zone 4 (Hutton Cross), Zone 5 (Moortown), Zone 6 (Moor Park), Zone 7 (Hammersmith), Zone 8 (Hammersmith), Zone 9 (Hammersmith).

Travelcards: Travelcards are available in selected combinations of Fare Zones and provide unlimited travel on National Rail, Tube and DLR services within the Zones and on the day(s) for which they are valid.

Note 1: Travelcards are NOT valid at all on Heathrow Express, or on Heathrow Connect services between Hayes & Harlington and Heathrow.

Note 2: Only Travelcards routed 'Plus High Speed' or 'Any Permitted + HS' are valid on Southeastern high speed services.

Day single or return tickets: Ticket prices for journeys between stations within the Fare Zones are determined by the Zones travelled in and through.

Tickets between any two National Rail stations which have the 'I' symbol shown in the 'Route' section on the ticket, are valid 'in London' and include the cost of transfer between London Mainline terminals and other designated interchanges by Tube, DLR, or National Rail services via City Thameslink.

INDEX TO STATIONS: A grid of station names and their corresponding grid coordinates (e.g., Aylesbury, Amersham, Amersham & Hatfield, Amersham & Watlington).

INDEX TO STATIONS: A grid of station names and their corresponding grid coordinates (e.g., Watlington, Watlington & Watlington, Watlington & Watlington).