Stations with step free access
For further information about the level of access and station facilities, please call our Assisted Travel team on 0800 52 82 100.

- Step free access to all platforms. Step free interchange is usually via lifts. Staff help is available.
  Lift updates: We keep information about the current status of our lifts at stations. This information is available at nationalrail.co.uk or from our Assisted Travel team.

- We are upgrading these stations by providing step free access to all platforms. During these works access may be limited. Please contact our Assisted Travel team for details.

- Step free access to all platforms. Step free interchange access between platforms may not be possible. Staff may not be available to help. Passengers are advised to contact our Assisted Travel team to ensure staff are available to help.

- Stations with steps to some or all platforms. Staff may not be available to help. Passengers are strongly advised to contact our Assisted Travel team to ensure staff are available to help or alternative arrangements are provided.

- Station with accessible toilet.
- Ferry services to Island Line Trains.
- Station with step free access to trains.
- Station with step free access from our services to London Underground. Please note, at London Waterloo there is step free access to Jubilee line services only.

SOUTH WEST TRAINS