

# Stations with step-free access

For further information about the level of access and station facilities, please call our Assisted Travel team.



● Step-free access to all platforms.  
Staff available to assist.

■ Step-free access to all platforms.  
Staff **may not** be available to assist.

▲ Platforms accessible but cross platform transfer **may not** be possible.

★ Stations with steps to some or all platforms.

♿ Station with accessible toilet.

🚊 Station with step-free access to trams.

⊕ Station with step-free access from our services to London Underground.

Please note, at London Waterloo there is step-free access to Jubilee line services only.

**Lift updates:** We keep information about the current status of our lifts at stations. This information is available at [nationalrail.co.uk](http://nationalrail.co.uk) or from our Assisted Travel team.

Passengers are strongly advised to contact our Assisted Travel team to ensure that staff are available to help or alternative arrangements are provided.

**SOUTH WEST TRAINS**