



Passenger benefits

New services for a growing railway

Transport Scotland



The frequency of ScotRail services on the Aberdeen - Inverness route has improved significantly around Aberdeen; passengers are now able to enjoy the benefit of direct journey opportunities between Montrose and Inverurie through Aberdeen City Centre, and a new station will open at Robroyston on the Cumbemauld route. Passengers travelling on the Caledonian Sleeper between London and Scotland now enjoy a brand-new fleet of trains and improved facilities at key stations.

North West and Cumbria

Journey opportunities across the north increased to include, among others, a thrice daily Liverpool to Glasgow service and additional Leeds to Morecambe via Lancaster services; operators have made changes to improve performance.

Wales

Electric infrastructure improvements mean Intercity Express Trains are running faster between South Wales and London, providing quicker journeys and improved connectivity at key locations. In Wales, passengers benefit from additional express services between North and South Wales, and extra Sunday services on many routes.

West Midlands

West Midlands changes prioritised performance to increase punctuality and reliability for passengers; one additional weekday evening Birmingham to Shrewsbury service was introduced.

South West

Great Western has implemented a sweeping timetable change (the largest in 40 years), with more seats into Paddington, faster services and additional connections between London, South Wales and Bristol. Additional local train services are running in the Exeter area and in Cornwall, while South Western passengers benefit from additional services, including to Reading and Guildford, and mainline late evening services for Guildford and Haslemere.

Yorkshire and the North East

By extending journeys that terminated in Newcastle, the intercity services between London and Edinburgh operate every 30 minutes throughout the day. London to Leeds services have been extended to provide a new 2-hourly intercity service to Harrogate, and extra intercity services between London and Lincoln will improve connectivity in Lincolnshire. The extension of most Liverpool Lime Street to Newcastle services to run to and from Edinburgh (calling at Morpeth) offer direct journey opportunities to and from West Yorkshire. Additional services include Scarborough to York via Malton; Halifax to Hull via Leeds and Selby; Middlesbrough to Whitby and direct daily York to Bridlington services.

East Midlands

East Midlands introduced additional services between Kettering and Corby, including two extra hourly services at peak times, and faster weekday services between London St Pancras and Melton Mowbray, Oakham, Corby, Kettering and Wellingborough. Single carriage units have been replaced by 2-carriage ones on regional services, significantly increasing capacity. Following infrastructure investment at Derby and Ambergate, CrossCountry has accelerated four Reading to Newcastle services (five on Saturdays), reducing journey times from Birmingham to Newcastle by 30 minutes.



- London stations
- AW Abbey Wood
- CX Charing Cross
- CJ Clapham Junction
- E Euston
- F Farringdon
- FS Fenchurch Street
- LB Liverpool Street
- LS London Bridge
- M Marylebone
- P Paddington
- SP St Pancras
- V Victoria
- W Waterloo

South East

Passengers in the south-east now benefit from two trains an hour on the Peterborough to Horsham cross-London Thameslink route on Saturdays, mirroring the weekday service. Minor changes to Southeastern services allow passengers to enjoy faster journeys from London Charing Cross and Victoria, and between Ashford and Canterbury West and Ramsgate and Margate.

Anglia

Changes have been made to the timetable make the 90-minute Norwich to London services more reliable and airport connectivity has been improved. Passengers also benefit from hourly Sunday services between Norwich-Lowestoft, Lowestoft-Ipswich and Ipswich-Cambridge. New Stadler trains continue to be introduced across Greater Anglia routes.

The December 2019 timetable change has delivered additional services for passengers across the country, new trains and improved journey times.